

Duanesburg Ambulance Newsletter

July 1, 2024, Issue 3

Jean Frisbee honored for her many years of service to the Corps

Jean has a long history of service to the Town of Duanesburg. In her more than 30 years of residency in the Town, Jean has served as Chair of the Town Park Commission, a former member of the Duanesburg Town Board and a current commissioner for the Quaker Street Fire District.





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A large thank you to Jean Frisbee who has volunteered countless hours as a Duanesburg Ambulance medical and support member. Jean has contributed many hours as a driver of the ambulance for many emergency calls. As well, Jean was a valued member of the Board for Duanesburg Ambulance and a support member. Although Jean has resigned as an active member, she has been asked to continue as an

honorary member, which she agreed to with a smile.

Amy Jo Simpson Board Member and long time friend



Thanks Jean!



See page 18 & 19 for more photos from Jean's retirement party





Thank You!



For your most generous gift! We have purchased durable high chairs that will keep children safe and secure at the **Duanesburg Ambulance** Hall for many years to come!









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ACCOMPLISH ONLY TOOK ME 15
MINUTES TO FINISH, ALL
THANKS TO CORNERSOURCE.

-- CORNERSTONE CLIENT

Operations: Where are We Going? Dedicated to Improving Service

As the year progresses so do the successes of the medical operation of the Corps. Our call response has continued to be very high (100% of first calls in town answered and 1 simultaneous call missed), our training programs successful as we help train other providers in the region on tactical trauma response, and we take steps to continue to advance the capabilities and talents of both our volunteer and employee responders.

"The leadership team is strategically positioning the Corps to increase the level of care brought directly to the emergency dispatches in the Town of Duanesburg and the areas we serve."

Advanced Emergency Medical Technician Class

We continue to bring higher quality care to the Town of Duanesburg as an agency; this fall we are taking the first step by offering an Advanced Emergency Medical Technician course for our qualified volunteers and EMTs. While the class is ongoing, we will begin building the infrastructure of needed training equipment, medical supplies, secure storage, and enhanced relationships with partner paramedic programs. The leadership team is strategically

positioning the Corps to increase the level of care brought directly to the emergency dispatches in the Town of Duanesburg and the areas we serve.

The Advanced EMT level of care will allow our staff to deploy some advanced airways, provide first line cardiac arrest and diabetic drugs. and advanced medical education. Duanesburg Ambulance is leading by example by simply strengthening our response capabilities, focus on training and helping our providers become outstanding care providers. All this is while we partner with the Town of Duanesburg, Duanesburg Central School District and many businesses in our community. to continue our locally led, locally supported and locally driven medical response. This partnership has allowed our service to be on-scene faster than any time in our history, increased the quality of care provided, enhanced the training provided to all responders, and strengthened the partnerships with both the local fire departments and the paramedic agencies that have improved every aspect of our response.

Wellness Center

In partnership with agency medical

director Michael Waldrop, MD, we are developing assessment protocols, and exercises available for the community at the new property we acquired earlier this year next to our station on

Duanesburg Road. Our team is dedicated to making Duanesburg Ambulance a connection to not only emergency care but a beacon of support to community residents with a place to exercise regardless of skill level and challenge. We will be educating our staff on the capabilities and welcoming the public to a comfortable, judgment free zone to improve personal health and wellbeing. Every step taken to improve our community is a step towards improved health and longevity. Duanesburg is a beautiful place to live, learn and love, and Duanesburg Ambulance is a partner in helping make that happen.

Community Service

The members of the Corps actively participated in the Memorial Day Parade and Service hosted by the Village of Delanson for the Town of Duanesburg, the Memorial Day Parade for the Village of Schoharie, the Hamlet of Central Bridge and the Village of Esperance. It is always our intention to honor the sacrifice of those who gave all in service to their Country with dignity, respect and humility. Special thanks to all of the medical responders and support members who participated in the various



Next door, 8374 Duanesburg Road is the construction site for the new Health & Wellness Center, see page 16 to see how you can help

continued from page 4

events. Some members visited the unveiling of the Mariaville Civic Association Dedication Wall and when not busy attending public events, every crew engaged in spring cleaning at the station. A productive weekend in the public eye and the building housing our Corps.

We look forward to a warm and pleasant summer of growth!



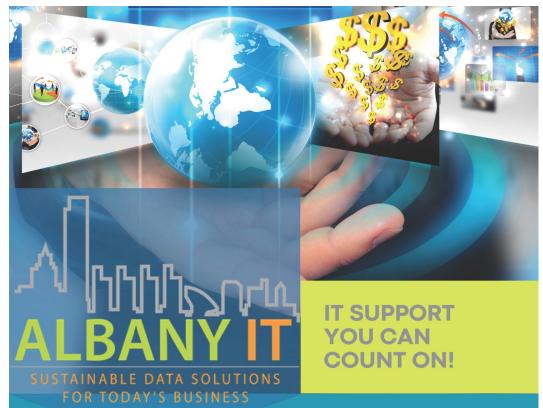
Chief Peter Brodie



Thank you, Yvette, for all of your time at the Health & Wellness Center!



Thank you, Eric!



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Thank you!

We would like to extend a special thank you, for all of your help and support with our new building renovation.



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DUANESBURG AMBULANCE HELD THEIR FAMOUS FISH DINNERS MARCH 22ND & 29TH. ANOTHER SUCCESSFUL FUNDRAISER WAS HAD AND GREAT MEAL FOR ALL. A BIG

THANK YOU

TO THE COMMUNITY FOR THEIR CONTINUED SUPPORT.

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AGAIN THANK HANNAFORD FOR ALL THE
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PRICE CHOPPER FOR THEIR GIFT CARD DONATIONS USED TO PURCHASE PRODUCT NEEDED FOR OUR FUNDRAISING DINNERS.

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Message From the Duanesburg Finance Chairman



UPDATE FROM OUR ARTICLE IN THE SPRING NEWSLETTER EDITION, the Duanesburg Ambulance Finance Committee first quarter meeting was held on April 3, 2024. One of agenda items that was discussed was how does Duanesburg Ambulance continue to develop innovative processes to assist our residents with processing medical bills associated with the ambulance support. Upon reviewing the data, the com-

mittee's focus was on how best to

obtain insurance information from

the patient or a family member for those calls whereby the Duanesburg Ambulance EMT provides a patient aid and care for Basic Life Support (BLS) and Advanced Life Support (ALS) service, dispense medical supplies, but ultimately may not have transported the patient to the hospital. These calls are often a result of a patient refusing care or by the ambulance crew determination that ambulance transport is not appropriate. This is known as **Treat-no-Transport** (Assessment) which

has a minimal charge associated with it. The Finance Committee developed the informational 4x6 card shown below, whereby a Duanesburg Ambulance medical staff member, on my behalf as the Finance Chairman, will be requesting the patient's insurance information, normally by taking a photo of both sides. This process will enable the insurance information to be processed and preclude an invoice being sent by our Billing Company, known as "Cornerstone" to you.

(Front side)

Duanesburg Ambulance

Eric Unser, Finance Chairman (518) 631-5584 financeeduanesburgambulance.org

ALWAYS READY TO SERVE YOU.

I would request your consideration in allowing our medical staff to take a photo of the front and back of the patient's medical insurance cards. With this information, I will personally ensure the pertinent insurance information is processed promptly.

Duanesburg Ambulance is a nonprofit organization. To ensure all operational costs are covered to continue to provide our top tier services to the entire Town of Duanesburg and beyond, we bill your insurance for services rendered.

(Reverse side)

Thank you for contacting Duanesburg Ambulance during a time of need; we respect and appreciate that you were either treated and released or you refused care and transportation to a hospital. If you have any clinical questions after we depart, we encourage you to connect with your primary care physician and discuss the matter in greater detail.

We are committed to providing the highest quality care and evaluation; however, we also hope that you know that if your personal situation changes, that you can always request our crew to return to evaluate your needs, continue care and possible transport to the hospital.

Please reach out to me personally with any questions or to discuss the care provided.

Be safe and well!

Peter L. Brodie, AEMT

Chief

PO Box 130 | 130 Cole Road Delanson, New York 12053-0130

518.806.9883 (mobile) | 518.895.2200 (station)

The Duanesburg Ambulance is committed to serving our community by working together to identify and adopt best practices that benefit our patients and their families. Duanesburg Ambulance is in the process of developing what is known as Charity Care Program.

What does this all mean?

Charity care is not available to all patients who are able to pay for their care. For those patients who are able to pay for their care, arrangements can be made as to the timing of payment, such as by payment plans. Payment plans are available regardless of income and situational status.

Example: Options may include:

- Provide full Charity Care Program Reduction to low income or patients in financial need earning less than the Federal Poverty Income Guidelines.
- Provide partial Charity Care Program reduction amount to low income patients in financial need earning more than the Federal Poverty Income Guidelines but less than 150% of the Federal Poverty Income Guide.

We are striving to implement the program during the fourth quarter of 2024. In the meantime, please free to email

finance@duanesburgambulance.org

with questions and or concerns regarding your invoice for services furnished by Duanesburg Ambulance

In closing, I wish you and your family and friends a safe, enjoyable and relaxing summer.

Eric Unser Finance Chairman





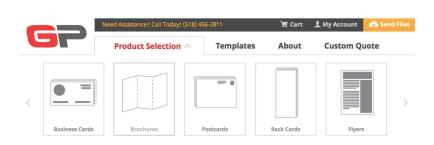




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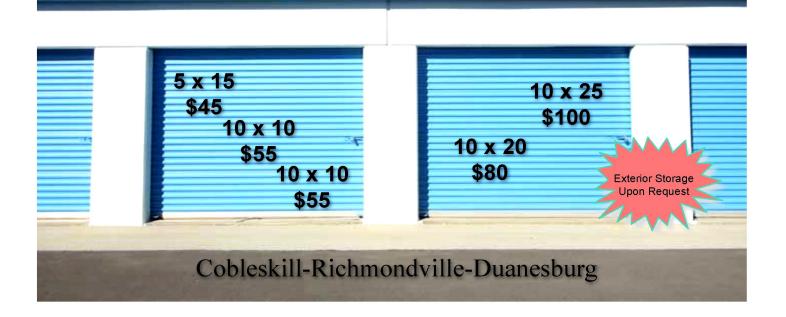
We are pleased to entrust our printing including our quarterly newsletter to our friends at Guilderland Printing.





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Spend an evening, July 31st, with Lorraine Dewey, and plan to create a greeting card or two with watercolors!!

ALL ARE WELCOME, FROM BEGINNER TO ADVANCED, TO JOIN US AT 6:00 P.M. ON JULY 31ST AT THE DUANESBURG AMBULANCE HALL FOR THREE HOURS OF PAINTING WITH INSTRUCTION BY LORRAINE DEWEY. THE COST FOR A SEAT IN THE CLASS *WITHOUT* MATERIALS WILL BE \$35 PER PERSON, PAID IN ADVANCE TO HOLD YOUR PLACE. IF YOU PLAN TO ATTEND OR NEED FURTHER INFORMATION, PLEASE EMAIL:

THE OFFICE MANAGER TREASURER@DUANESBURGAMBULANCE.ORG

If you need materials, please mention that in your email, and information will be provided for acquiring anything you may need for the class. Spots are limited, so please make your plans to attend before July 15^{TH} .



Check out page 22 for some recent photos of our progress!

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Master of Ceremonies—Chief Peter Brodie

Thank you for our freedom, to all the brave men and women who serve and have served.



The Corps spent some time this quarter remembering a fine gentleman, an incredible responder, a compassionate husband, father and grandfather, and an amazing friend in Bruce Schaeffer. On a warm Tuesdav morning. Schaeffer answered his final call and passed at Ellis Hospital with family nearby. Bruce's life included decades of public service as a volunteer with Duanesburg Ambulance and served as a mechanic and head bus drivat Duanesburg Central School. More importantly, Bruce was married to Doris for more than 61 years and together they raised three children (John (Denise), Glen (Tracey) and Bryan (Terry)) and were blessed with grandchildren Levi, Cassidy, Noah, Emily, Cayla, Valerie, Jack and Joey.

Remembering Life Member, Bruce Schaeffer (1941 - 2024)

As I look back on my time serving with Bruce as a crew partner who was incredibly diligent, supportive, calm, and strong in the work that he did. His reliability as a partner and responder were well-known by many in the Corps who were blessed to have served with him. I clearly remember midnight shifts with Bruce as my partner and knowing that we had a solid crew that could handle anything that came our way. Bruce's demeanor and ability to make friends with so many different types of people made him the ideal Corps member who just wanted to do what is right and serve the public at every turn. I had some amazing partners in my time, Bruce Schaeffer was at the top of the list!

Looking back at her more than 20 years of service as a Crew Chief at Duanesburg Ambulance with Bruce, Life Member Linda MacDougall stated that he was easy going, always easy to work with, conscientious, supportive of the crew and a great man. He was always very professional, never second

guessed what he was doing or thinking .. always knew where to find the equipment and what was needed... a great partner to have and a friend outside the Corps as well."

When we examine the most important components of the Corps, the greatest assets are always the people who make it work, the people who answer the calls, and the people who help others inside and outside Corps. Bruce Schaeffer not only met all of those attributes, he exceeded them all with grace, intellect and charisma. The entire Corps shares their gratitude with Bruce's family and wishes them peace and comfort today and every day.



Chief Peter Brodie



DUANESBURG AMBULANCE

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AND THE HAMLETS OF MARIAVILLE AND QUAKER STREET

FUNDRAISER

Join us by Supporting the

DUANESBURG AMBULANCE WELLNESS CENTER





Your contribution, no matter the size, will directly impact the lives of individuals, families and visitors in the Duanesburg community. It will enable the Corps to purchase life-saving medical equipment, maintain the Wellness Center, train our medical personnel, and ensure the smooth operation of this essential service. Our objective is to be a healthcare and wellness beacon for the Town of Duanesburg and the people we serve.

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P.O. Box 130, Delanson, NY 12053 or by visiting duanesburgambulance.org and click on our donation page **Thank you for your support!**

Chairmans Corner: Thank you for your continued support and trust in our services

As the Chairman of the Duanesburg Ambulance Corps, I am honored and privileged to serve alongside an exceptional team of dedicated professionals and volunteers. Our mission has always been clear: to provide local, swift, compassionate, and expert emergency medical services to the Duanesburg community and surrounding area. I want to share some information about our journey, the challenges we face, and the unwavering commitment of our members.

The Duanesburg Ambulance Corps is more than just a service; it is the heartbeat of our community. We respond to calls at all hours, in all weather conditions, ensuring that help is on the way whenever it is needed. The dedication of our EMTs, Vehicle Operators and support staff cannot be overstated. They are the lifeline for those in need, offering not only medical assistance but also comfort and reassurance in moments of crisis.

Operating an ambulance corps comes with its unique set of challenges. From securing funding and resources to keeping up with the latest advancements in medical technology and training, we are constantly working to improve our services. Despite these challenges, Duanesburg Ambulance has achieved significant milestones. We have expanded our paid staff hours, enhanced our training programs, and strengthened our community outreach projects. Each success is a

testament to the hard work and dedication of our members, as well as the support of our community.

Our connection and commitment to

"Our mission has always been clear: to provide local, swift, compassionate, and expert emergency medical services to the Duanesburg community and surrounding area."

and with the Duanesburg community extends beyond emergency response. We actively engage in public education campaigns, we are constructing a new wellness center, and work with Duanesburg school programs to promote safety and wellness. These efforts help to build a strong community that is better prepared to handle emergencies.

We also rely on the support of our community. Whether through donations, volunteering, or simply spreading the word about our services, community involvement is crucial to our success. We are deeply grateful for the trust and support we receive, and we strive to earn it every day.

As we look to the future, our vision remains committed to continue providing exemplary emergency medical services while fostering a strong, healthy community. We are exploring new technologies, and advanced diagnostic tools, to enhance our capabilities. We are also committed to expanding our training programs and building stronger partnerships with local healthcare providers, our town board, and our community.

In conclusion, working with the Duanesburg Ambulance Board and our medical leadership, leading our ambulance corps is a responsibility I hold with great pride and will continue to fight for what is right. The dedication of our team inspires me every day. Together, we will continue to overcome challenges, celebrate our successes, and most importantly, serve our community with unwavering commitment and compassion.

Thank you for your continued support and trust in our services. It is an honor to serve as your chairman.



Bob Cuttita Board Chairman



With thanks, Jean Frisbee, for the many years of dedication and service to the Corps.























Featuring a Staff Member

Xander Olsen

20 year old male A NYS EMT

Motor Transport Operator in the United States Army National Guard

EMT for approximately 1.5 years Military since March 2021

- Became an EMT because he did not know what he was going to do, an EMT is there to help people in their time of need while not actively in military service
- Family has history of military service so he was inspired to do the right thing and serve the Country
- Fondest experience at Duanesburg ~ responding to critical call for a patient in dire need of attention and working with an incredible crew focused on helping the patient and providing a learning opportunity for me as a newer provider
- Applied to Duanesburg because he worked with Captain Enders and

thought it might be a different opportunity than urban EMS and a strict corporate environment where his more than a number and I am treated more as a person and a colleague

- Hopes to return to the area before the end of 2024, but it is the military
- Misses his dog the most while he is away and looks forward to seeing him upon his return

Employee Profile: Xander Olsen

A young 17 year old male raised in Sharon Springs, New York joined the United States Army National Guard following in the footsteps of many family members seemed like the right thing to do. After returning from initial and advanced training, Xander Olsen decided he wanted to continue serving the public, helping people in their time of need and become an Emergency Medical Technician. After obtaining his EMT certification, he worked at a regional commercial service wanted to have a greater focus on patient care and de-



velopment as a care provider. Upon the reference of Captain Enders, Xander applied to be an EMT at Duanesburg Ambulance and has appreciated the smaller community and an employer focused on the person and service to the Community.

Since last October, Xander has been deployed with the US Army National Guard on the southern border of the United States. While he has been away, he has been actively taking 9 college credits every 8 weeks and working 6 days a week. While away, he has missed his dog the most and looks forward to returning to the area to enjoy some private time and returning to serving his community. He looks forward to having an impact on the community around him and the individuals who call for help in their time of need.

Featuring a Volunteer



Jacob Bennett

24 year old male

Auto Service Industry

History of volunteering in the Fire Service

EMT for approximately 12 months

 Became an EMT because he wanted to progress his growth in the emergency services and help the

VOLUNTEER

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• visit:

https://www.duanesburgambulance.org/ employment-opportunity-emt-evo/

- Phone (518) 895-2200
- Fax (518) 895-2800

small community he and his wife Valerie live in rural Schoharie County.

- What is your fondest experience at Duanesburg ~ spending on late night shifts conversing with fellow crew members about life, the fire service and the camaraderie ... family oriented environment
- Were raised in the Town of Colonie
- Met his wife at BOCES in the Autobody Class | Wife attended Duanesburg | graduated the same year (2017)
- Significant encounter ~ patient with multiple comorbidities ~ patient started to decline during encounter ~ able to treat and have an impact on the patient's recovery and working with the para-

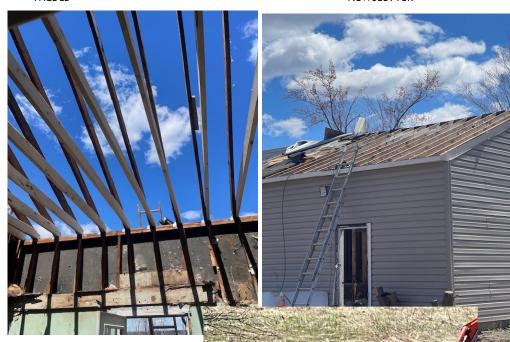
medic while enroute to the local hospital

• Recruited a friend to join the Corps as a medical responder and is hoping his wife will join when she completes her advance training in her career

Volunteer Profile: Jacob Bennett

So what would an automotive service professional do not only in his free time but to prepare for a career change down the road other than apply to volunteer at Duanesburg Ambulance. Since joining as an EMT and starting the mentoring program, Jacob Bennett has grown to appreciate the family oriented environment and the camaraderie of the Corps ~ he feels like he has joined a big family with the same passion and drive for service and helping others that he has.

Having been raised in Colonie, Jacob met his wife at the BOCES Autobody class in high school. Family is very important to Jacob as he hopes that his wife will join the Corps after she completes her advanced training for her career. His hope is that both he and Valerie will have an impact on the lives of the patients they serve when responding to calls. Living in nearby rural Schoharie County, Jacob looks forward to continuing his service continues to reflect his values and dedication to service.



Great progress is being made on the new Health & Wellness Center next door.









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The Community Section

Traveling throughout the Town of Duanesburg during the spring months, so many homes have such beautiful flowers, plants, and arrangements. It would be shame not to share with all the residents of the Town of Duanesburg to enjoy. I would like to share a couple of recent pictures from of our garden.

As we begin to prepare for the fall edition of our Duanesburg Ambulance newsletter, we would like you to consider sending us your favorite photos of your gardens, butterflies,

hummingbirds, etc. so that they can included in the October edition of our newsletter. I encourage as many residents to share your photos in the new Community **Section** of the upcoming newsletter. I want to emphasize that you do not need to be a member of the Duanesburg Ambulance to share your pho**tos.** Please send your photos by email to:

Treasurer@duanseburgambulance.org.

This is our office manager's email address. If you would like your name noted by your picture, please make that known in your email.

Thank you and looking forward to seeing pictures of all your beautiful gardens. I wish you a safe and enjoyable summer with friends and family.

Eric J. Unser Sr.
Board Member





What does it mean when a hummingbird visits you? To some, sighting a hummingbird signals that challenging times are over and

also can have a spiritual sign of a loved one is near.

healing can begin. To others, sign of hope and good luck. Hummingbirds

Do not forget to share your vegetable gardens

Recipes to Share Segment



As we begin to prepare for the fall edition of our Duanesburg Ambulance newsletter, we are adding a segment, called *Recipes to Share*. The fall is the time for pumpkin pies, cider donuts, cookies, cakes and your family Thanksgiving traditions and those family favorites that everyone looks forward to.

We encourage all residents to share your family recipes to be displayed in our new

Recipes to Share segment in the upcoming October newsletter. You do not need to be a member of the Duanesburg Ambulance to participate.

Please send your recipe by email to *Treasurer@duanseburgambulance.org*. This is our office manager's email address. If you would like your name noted by your recipe, please make that known in your email.

Would it not be nice over time to have collection of the summitted favorite recipes, where we could produce a Town of Duanesburg cookbook?

Thank you, and enjoy the rest of your summer.

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М	Т	В	Р	D	Ε	Е	Α	J	Υ	G	C	S	Т	٧	J	Н	Q	Α	S	Α	W	R	S	L	HEALTH AND WELLNESS CENTER
Т	L	Х	Υ	Α	J	Т	Е	R	R	В	0	C	Р	Т	G	U	L	0	Κ	L	В	Н	Ε	Z	HOSPITAL
D	Α	Ε	D	Р	Q	S	0	Ε	Т	Z	I	I	Α	Ν	0	Ν	R	D	S	U	Ε	Р	Т	Ε	ILLNESS
Α	Е	Ν	Υ	Ε	Е	Т	Χ	J	0	D	М	Υ	C	Υ	D	В	I	Υ	Е	В	Q	Е	C	Υ	INJURY
Ν	Н	В	U	F	Α	U	Р	Z	Е	U	F	S	Α	D	Е	Α	0	Ν	J	М	D	Ν	Т	Α	INSURANCE
Е	9000	D	0	L	Ν	Ε	0	М	W	0	Ε	Р	Q	S	C	R	I	L	Ι	Α	Κ	I	М	Р	LIFESAVING
c	Ν	F	U	Ν	D	R	Α	I	S	I	Ν	G	I	I	G	Н	Р	D	R	Α	R	Р	Κ	С	MEDICAID
М	L	В	Е	Κ	G	R	М	L	I	С	S	F	D	Ε	Е	0	В	L	J	G	R	Ε	R	М	MEDICAL
R	М	Р	Q	F	Α	I	Α	0	L	Α	Ν	Ε	Q	Т	R	Α	Ν	S	Р	0	R	Т	V	Α	ΜΕDICATION
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EYENTS summer / fall 2024

NPCOMIM6 1

JULY 10TH &

24TH

Ice Cream Socials

5:00-7:00 P.M.

AUGUST 24TH OPEN HOUSE 12:00 - 4:00 P.M.

OCTOBER 25TH

TURKEY DINNER 4:00 –7:00 P.M.

FOR MORE INFORMATION EMAIL SOCIAL@DUANESBURGAMBULANCE.ORG

Please contact Duanesburg Ambulance with any questions with regard to advertisements, **free** email subscriptions or submissions:

DUANESBURG AMBULANCE

130 Cole Road ~ Post Office Box 130 Delanson NY 12053

Phone: (518) 631-5584 (Office Manager)

Fax: (518) 895-2800

Email: treasurer@duanesburgambulance.org

www.duanesburgambulance.org

Please feel free to make suggestions for health and safety articles that you may find interesting or if you wish to hear from certain staff members on specific duties.